

Top 10 Major Airlines in Asia Pacific and Best Airline-Taiwan

EVA Wins TripAdvisor Travelers' Choice Awards in New Category, Top 10 Major Airlines in Asia Pacific and Best Airline-Taiwan TAIPEI, TAIWAN (10 April, 2017) – The world's largest travel site, TripAdvisor, has revealed airlines as a brand-new Travelers' Choice Awards category and honored EVA Air with two distinctions, "Top 10 Major Airline in Asia Pacific" and "Best Airline – Taiwan."

TripAdvisor honored the world's top carriers based on the quantity and quality of reviews and ratings gathered over a 12-month period for airlines worldwide. In addition to serving major cities throughout Asia, Taiwan-based EVA flies to Europe, Oceania and North America where gateways are Chicago, Houston, Los Angeles, New York, San Francisco, Seattle, Toronto and Vancouver. Travelers can learn more about EVA and its services at www.evaair.com. "We are thrilled to be recognized by TripAdvisor in its inaugural Travelers' Choice awards for airlines," said EVA President Derek Chen. "While we are honored and humbled by this distinction, we are deeply appreciative of the satisfaction our passengers expressed in their ratings and reviews of our services."

TripAdvisor recognized 50 airlines from five regions, Europe, North America, Latin America, Middle East/Africa and Asia Pacific. The site covers major, low-cost and regional airlines. EVA earned its position among the honorees as the sole winner in Taiwan and a standout in the Asia Pacific region. "We are proud to announce the inaugural Travelers' Choice awards for airlines to help travelers make the most well-informed air travel decisions based on the experiences of the global TripAdvisor community," said Bryan Saltzburg, senior vice president and general manager for TripAdvisor Flights. "The airline industry is investing billions of dollars in new aircraft and service enhancements to differentiate the flying experience and these awards recognize the carriers offering the very best experiences and value to the traveling public."

EVA is one of only nine airlines worldwide to earn SKYTRAX's 5-Star rating for the highest global quality. SKYTRAX, Travel + Leisure and AirlineRatings.com have ranked it among the world's Top-10 Best International Airlines. SKYTRAX also scored EVA as the Best Airline Transpacific and, based on traveler feedback, as the world's third Most Loved Airline. AirlineRatings counted EVA Air's Economy Class and Elite premium economy both among the top-10 best-of-the-best worldwide for 2017. EVA's Elite Class, introduced in 1992 as one of the world's very first premium economy cabins, was Best or Second-Best Premium Economy Class in SKYTRAX's annual poll three years in a row. And Business Traveller Magazine awarded EVA two Gold Medals in its annual Cellars in the Sky competition, one for Best Business Class Cellar and the other for Best Business Class Sparkling Wine.

Always keeping safety as its top priority, EVA is honored to have been counted among the world's 10 safest airlines by Aero International Magazine's 11 times since 2004, including third-place ranking in 2015 and 2016, and rated as one of world's safest airlines by website AirlineRatings.com for 2014, 2015, 2016 and 2017. About EVA Air: EVA Air, a Star Alliance member, was established in 1989 as Taiwan's first privately owned international airline. It is part of the respected Evergreen Group and a sister company to global container-shipping leader Evergreen Line.

It flies a fleet of over 70 Boeing and Airbus aircraft to more than 60 international destinations and, with just one easy stop in Taipei, travelers can connect onward to most major cities throughout Asia, including 25 destinations in Mainland China. Travelers can learn more about EVA's services, schedule and book and buy tickets at www.evaair.com. About TripAdvisor: TripAdvisor® offers advice from millions of travelers with 465 million reviews and opinions covering 7 million accommodations, restaurants and attractions, and a wide variety of travel choices and planning features — checking more than 200 websites to help travelers find and book today's lowest hotel prices.

TripAdvisor branded sites make up the largest travel community in the world, reaching 390 million average unique monthly visitors** in 49 markets worldwide. TripAdvisor: Know better. Book better. Go better. TripAdvisor, Inc. (NASDAQ:TRIP), through its subsidiaries, manages and operates websites under 23 other travel media brands, including: www.airfarewatchdog.com, www.bookingbuddy.com, www.gateguru.com, www.holidaywatchdog.com, www.independenttraveler.com, www.jetsetter.com, www.onetime.com, www.oyster.com, www.seatguru.com, www.smartertravel.com, www.travelpod.com, www.viator.com and more.